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## ALL INDIA INSTITUTE OF SPEECH & HEARING, MANASAGANGOTHRI, MYSORE - 570 006



# 2 Budget and Programme

- 2.3 <u>Manner of execution of subsidy programme [Section 4(i)(b)(xii)]</u>
- (i) Name of the programme of activity
- (ii) Objective of the programme
- (iii) Procedure to avail benefits
- (iv) Duration of the programme/scheme
- (v) Physical and financial targets of the programme
- (vi) Nature/scale of subsidy /amount allotted
- (vii) Eligibility criteria for grant of subsidy
- (viii) Details of beneficiaries of subsidy programme (number, profile etc)

#### A. Department of Audiology

- 1) Name of the programme or activity Hearing Device Dispensing Unit (HDDU)
- 2) Objectives of the programme
  The objectives are
  (a) To provide amplification devices or hearing devices at a discounted rate to clients, who are evaluated at the Institute.
  (b) To help the clients avail hearing devices at discounted rates under one roof.
- 3) Procedure to avail benefits

Procedure for Clients to Avail Benefits at AIISH:

- Registration: Clients with hearing impairment are required to register at the institute to access the benefits by approaching the designated registration department.
- Hearing Evaluation: Once registered, clients undergo a detailed hearing evaluation
   conducted by the institute's Audiology department. This evaluation helps determine the extent of their hearing loss and their specific listening needs.

- iii. Hearing Aid Trial: After the hearing evaluation, clients have the opportunity to undergo a hearing aid trial. They are provided with suitable hearing aids to test their effectiveness in improving their hearing ability and overall comfort.
- iv. Prescription and Selection: Based on the evaluation results and the trial experience, the audiologists at AIISH prescribe suitable hearing aids for the clients. Factors such as the clients' affordability and personal preferences in terms of hearing aid style are taken into consideration during this process.
- v. Payment: Clients are required to make a payment for the prescribed hearing aids. If the cost of the hearing aids exceeds Rs. 20,000/-, online payment is accepted. The institute provides a secure online payment portal for this purpose.
- vi. Delivery of Hearing Aids: After the payment is successfully made, clients can obtain their prescribed hearing aids. The institute typically requires a two-week period to process the order and prepare the hearing aids for delivery. Clients can collect their hearing aids from the designated department or opt for home delivery if available

Procedure at AIISH for Procuring and Dispensing Hearing Devices:

- wii. MOU with Hearing Aid Manufacturers: AIISH has entered into Memorandum of Understanding (MOU) agreements with various hearing aid manufacturers. These agreements allow the institute to procure hearing aids at dealer's prices, with an addition of 5% of administrative charges ensuring cost-effective options for clients.
- viii. Pricing Structure: The pricing structure for hearing aids is established in collaboration with the hearing aid manufacturers and approved by the institute's Director. Clients receive a significant discount, ranging from 40-50%, and occasionally up to 60%, depending on the specific hearing aid company.
- ix. Departmental Involvement: Various departments and sections at AIISH play a role in the procurement and dispensing of hearing devices. a. Audiology Department: After the hearing aids are prescribed, the Audiology department fills in the initial part of the HDDU (Hearing Device Distribution Unit) challan, which serves as a record for the hearing aid procurement process. b. Cash Section: Clients make the payment for the hearing aids at the cash section, which of then issues receipt proof а as payment. c. Purchase Section: The purchase section is responsible for placing the purchase order with the hearing aid companies based on the prescribed hearing aids. The section ensures timely communication and coordination with the suppliers. d. Electronics Department: Upon delivery of the hearing devices, the electronics department receives and verifies the received items. They are responsible for issuing the hearing aids fit and functionality. to the clients. ensuring proper e. Electronics and Audiology Departments: Both departments jointly certify the invoices

sent by the hearing aid companies. These certified invoices are then forwarded to thepurchasesectionforfurtherprocessing.f. Accounts Section: The purchase section submits the certified invoices to the accountssection. The accounts section verifies the invoices and initiates the payment process tothe hearing aid companies.

By following this comprehensive procedure, AIISH ensures that clients with hearing impairment can avail themselves of suitable hearing aids at affordable prices, supported by efficient procurement and dispensing processes.

4) Duration of the programme/scheme

HDDU was launched in the department of Audiology in the year 2006. This is an ongoing activity of the Department of Audiology at the Institute.

5) Physical and financial targets of the programme

On an average approximately 150 to 200 clients make payment to procure 250 to 300 hearing aids in a month. The detailed statistics of the hearing aids issued at AIISH is given the table below:

|                            | 2022-2023              |
|----------------------------|------------------------|
| No, of Clients             | 2010                   |
| No. of Hearing aids        | 3010                   |
| Revenue generated (through | <b>Rs.25,21,515</b> /- |
| 5% admistrative charges)   |                        |

6) Nature/scale of subsidy/amount allotted

AIISH has established Memorandums of Understanding (MOUs) with multiple hearing aid manufacturers. According to one of the agreements, these manufacturers supply hearing aids to the institute at the dealer's price. The institute then dispenses these hearing aids to clients at the same dealer's price, with an additional 5% administrative charge. The Director approves the price list for these hearing aids. This arrangement benefits the clients greatly, as they receive substantial discounts ranging from 40-50%, and sometimes even up to 60%, depending on the specific hearing aid company.

7) Eligibility criteria for grant of subsidy.

Patients are eligible for the subsidy on hearing aids offered by AIISH without any defined requirements. The institute aims to provide accessibility and affordability to individuals in need of hearing aids, irrespective of their financial or demographic background, AIISH promotes equal access to hearing aids and supports a wider range of individuals in their journey towards better hearing.

8) Details of beneficiaries of subsidy program

| No. of Clients | Total no. of hearing aids procured from April 2022-March 2023 |     |           |     |     |
|----------------|---|-----|-----------|-----|-----|
| 2010           | BL  | BTE | RIC & RIE | CIC | ITC |

|  | 2 | 2391 | 572 | 42 | 3 |
|--|---|------|-----|----|---|
|--|---|------|-----|----|---|

## B. Prevention of Communication Disorders (POCD)

| S. No. | Particulars                            | Details  |  |
|--------|--|--|--|
| a)     | Nome of the programme or activity      | Outreach service activities (OSCs) Annexure 1  |  |
|        | Name of the programme or activity      | including Newborn Screening (NBS) program  |  |
| b)     | Objective of the programme             | To promote prevention and to provide new born<br>screening, diagnostic and rehabilitation facilities to<br>individuals with communication disorders                          |  |
|        |  | Initially, State/District hospitals that offer the necessary   |  |
|        |  | infrastructure to establish a Speech and Hearing unit are<br>eligible to be considered for the Newborn Screening   |  |
|        |  | (NBS)/ Outreach Service center (OSC). AIISH will   |  |
|        |  | provide the required manpower and equipment for a duration of 5 years to support the program at these hospitals.   |  |
| c)     | Procedure to avail benefits            | Currently, State/District hospitals interested in establishing   |  |
|        |  | a Speech and Hearing unit will receive mentoring from<br>AIISH for a period of 5 years. AIISH will provide   |  |
|        |  | guidance, support, and expertise during this mentoring<br>period to help these hospitals successfully set up and run   |  |
|        |  | the unit as part of the NBS/Early Intervention program.  |  |
|        |  | A request letter from the concern center and the budget<br>allocated for setting up the speech and hearing unit in terms<br>of manpower, equipment and space to be provided. |  |
| d)     | Duration of the programme/scheme       | Up to 5 years for the existing centers   |  |
| e)     | Physical and financial targets of the  | Individuals with communication disorders of all age  |  |
| 0)     | programme                              | groups   |  |
| ~      | Nature/scale of subsidy/amount         |  |  |
| f)     | allotted                               | 4.2 Cr/center for 5 years  |  |
|        | (Equipment and Salary)                 |  |  |
| g)     | Eligibility criteria for grant subsidy | State/District Government hospital with facilities of  |  |
|        |  | Maternity, Pediatric and ENT services  |  |
| h)     | Details of beneficiaries of subsidy    | 23 OSCs + 7 NBS Centers  |  |
|        | programme (number, profile, etc.)      |  |  |

#### Annexure 1

### OUTREACH SERVICE CENTERS FOR COMMUNICATION DISORDERS – A unit for Hearing, Speech and language disorders

Minimum requirements to establish an Outreach service centers for communication disorders at your hospital.

| Infrastructure - pro                             | vided by your hospitals  |
|--|--|
| OPD consultation                                 | 1) A single room of 8'x 8' size  |
|  | Furniture:   |
|  | • Office table with storage facility: 01   |
|  | • Cupboard - 01  |
|  | • Executive chair: 01  |
|  | • Patient chair: 03  |
| For Audiological                                 | 2) Minimum one sound treated double-room suite with electrically   |
| testing  | grounded with voltage <1volt.  |
|  | • Inner Size of tester room (after sound treatment): 10'x6'  |
|  | • Inner Size of Patient room (after sound treatment): 10'x12'  |
|  | • Observation glass of minimum 4'X4' between the two rooms.  |
|  | • Appropriate lighting and electrical connections for both the rooms   |
|  | Furniture:   |
|  | Tester room:   |
|  | • Table for placing audiometer - 01 No.  |
|  | • Executive chair for Clinician - 01 No.   |
|  | • Patient chair for counseling - 01 No.  |
|  | Patient room:  |
|  | • Tables - 02 (one for placing ABR, and Immittance; other for setting up Free-field speakers)  |
|  | <ul> <li>Reclining chair- 01 No. for ABR testing in adults/Examination table for children and adults</li> <li>Patient chair - 02 Nos. (Audiometer testing and immittance testing)</li> </ul> |
|  | ** Preferably custom made tables with storage options are preferred.   |
| For Speech-language<br>evaluation and<br>therapy | <ul> <li>A large silent room with 04 cubicles having size of 10'x10' for each cubicles</li> <li>Furniture:</li> </ul>  |
|  | • Therapy table for children - 02 No. for 02 cubicles each   |

|                          | <ul> <li>Therapy chairs - 04 Nos. for 02 cubicles each</li> <li>Carpeted flooring or Therapy mat for all the cubicles</li> <li>Office tables - 02 No. for 02 cubicles each</li> <li>Executive chairs - 02 Nos. for 02 cubicles each</li> <li>Patient chair - 06 Nos. for 02 cubicles each</li> <li>Cupboard/Amirah for storing therapy material and Speech and language test materials - 02 Nos</li> </ul> |
|--------------------------|--|
| For newborn<br>Screening | <ul> <li>4) A silent room of 10'x10' near maternity wards/NICU unit.</li> <li>Baby Cradle/Examination table with storage facility - 01 No.</li> <li>Office table - 02No.</li> <li>Executive chair - 02No.</li> <li>Patient table - 02 No. for counseling</li> <li>Cupboards - 1 Nos</li> </ul>   |

## The following services shall be provided by AIISH Mysuru to clients institutes

| Human Resource                           |   |  |  |
|--|---|--|--|
| for a period of 05                       | Audiologist (01 No.) - M.Sc. in Audiology/B.ASLP                            |  |  |
| years from the date of initiation of MoU | Speech-language pathologist (1 No.) - M.Sc. in SLP/B.ASLP                   |  |  |
|  | Speech and Hearing technician/Assistant (01 No.) - DHLS                     |  |  |
| Salary                                   | Salary will be directly paid by AIISH to the concerned staff member.        |  |  |
| After 05 years                           | Staff support from AIISH will be withdrawn. To continue the activities,     |  |  |
|  | your hospital needs to appoint one Audiologist/ Speech Language             |  |  |
|  | Pathologist at least. The equipment supplied from AIISH will remain in      |  |  |
|  | the Hospital only. You are free to contact us for any other help in running |  |  |
|  | the speech and hearing services.  |  |  |
| Equipment                                |   |  |  |
| For Audiological                         | 1) Otoscope - 01 No.  |  |  |
| evaluation                               | 2) Pediatric Audiometer - 01 No   |  |  |
|  | 3) OAE and AABR screener - 01 No.   |  |  |
|  | 4) HRR checklist  |  |  |
|  | 5) Diagnostic Audiometer - 01 No.   |  |  |
|  | 6) Immittance - 01 No.  |  |  |
|  | 7) Diagnostic ABR and OAE - 01 No.  |  |  |
|  | 8) Desktop computer for data entry and administrative works - 01 No.        |  |  |

| For Speech-language | Diagnostic test kit related to speech and language assessment test tools and |  |  |
|---------------------|--|--|--|
| evaluation          | Proformae:   |  |  |
|                     | REELS,SECS,MCHAT,ACLS, LPT -Kannada, Hindi, Malayalam                        |  |  |
|                     | • KLT,MLT,   |  |  |
|                     | • ERS,RAP-K  |  |  |
|                     | • WAB,CLAP   |  |  |
|                     | Praxis, ABA  |  |  |
|                     | • RHLB   |  |  |
|                     | • MOCA, CLQT, CLIP   |  |  |
|                     | • FDA  |  |  |
|                     | • MMASA  |  |  |
|                     | • SSI, SPI   |  |  |
|                     | ISAA, ADHD Checklist   |  |  |
| For Speech-language | Appropriate speech language therapy materials will be provided.              |  |  |
| therapy             |  |  |  |

Others:

- A Memorandum of Understanding (MoU) has to be signed between the parties
- AIISH will provide constant support only for a maximum period of five years followed by which the concerned hospital/organization should recruit the professional to carry forward the clinical activities of the center.

### Appendix -1 ( Prevention of Communication Disorders (POCD)

| Outreach Service Centres |  |      |      |  |
|--------------------------|--|------|------|--|
| 1.                       | All India Institute of Medical Sciences,<br>Bhuvaneshwar, Orissa   | 1508 | 410  |  |
| 2.                       | All India Institute of Medical Sciences, Bhopal,<br>Madhyapradesh  | 57   | 01   |  |
| 3.                       | All India Institute of Medical Sciences, Jodhpur,<br>Rajasthan     | 20   | 01   |  |
| 4.                       | Belagavi Institute of Medical Science, Belagavi,<br>Karnataka      | 2391 | 233  |  |
| 5.                       | Bidar Institute of Medical Sciences, Bidar, Karnataka              | 2479 | 1834 |  |
| 6.                       | Gulbarga Institute of Medical Sciences, Kalaburgi,<br>Karnataka    | 1989 | 620  |  |
| 7.                       | Indira Gandhi Institute of Medical Sciences, Patna,<br>Bihar       | 369  | 146  |  |
| 8.                       | Karnataka Institute of Medical Sciences, Hubli,<br>Karnataka       | 2118 | 644  |  |
| 9.                       | Kodagu Institute of Medical Science, Kodagu,<br>Karnataka          | 2297 | 761  |  |
| 10.                      | Mahatma Gandhi Memorial Medical College,<br>Indore, Madhya Pradesh | 77   | 38   |  |

|     | Primary Health Centre (Under Karuna trust),<br>Gumballi, Karnataka                        | 157   | 17   |
|-----|---|-------|------|
| 11. | Taluk Hospital, Yelandur, Gumballi, Karnataka*  | 28    | 6    |
|     | Community Health Centre, Santhemarahalli, Gumballi,<br>Karnataka*                         | 203   | 30   |
| 12. | Sub-divisional Hospital, Sagara Taluk, Karnataka  | 2078  | 121  |
| 13. | Sub-divisional Hospital, Kundapura, Karnataka   | 21    | 21   |
|     | Taluk Hospital, Nanjangud, Karnataka  | 795   | 45   |
| 14. | Community Health Centre, Bannuru, Karnataka*  | 17    | 0    |
|     | Community Health Centre, Hullahalli, Karnataka*   | 46    | 2    |
|     | Taluk General Hospital, KR. Pete, Mandya,<br>Karnataka                                    | 260   | 11   |
| 15. | Sub-divisional hospital, K R Nagar Taluk, Yadavagiri,<br>Mysore, Karnataka*               | 778   | 38   |
|     | Primary health center, Akkihebbalu, Mandya, Karnataka*                                    | 14    | 1    |
|     | Vivekananda Memorial hospital, H. D. Kote,<br>Sarguru, Karnataka                          | 341   | 31   |
| 16. | St, Mary's Hospital, HD kote, Sarguru, Karnataka*   | 928   | 137  |
|     | Taluk Hospital, H.D. Kote-Immunization, Sarguru,<br>Karnataka*                            | 881   | 137  |
|     | Total   | 19852 | 5285 |
|     | New-born Screening Centres  | 1900- | 0200 |
| 1.  | All India Institute of Medical Sciences, Patna  | 613   | 26   |
| 2.  | All India Institute of Physical Medicine and<br>Rehabilitation, Mumbai (RCH)              | 450   | 53   |
| 3.  | All India Institute of Physical Medicine and<br>Rehabilitation, Mumbai (TLH)              | 23    | 01   |
| 4.  | Indira Gandhi Medical College, Shimla   | 570   | 46   |
| 5.  | Jawaharlal Institute of Postgraduate Medical<br>Education and Research JIPMER, Puducherry | 1229  | 168  |
| 6.  | Jawaharlal Nehru Medical College & Hospital,<br>JLNMCH, Bhagalpur, Bihar                  | 1575  | 67   |
| 7.  | King George's Medical University KGMU,<br>Lucknow, Uttar Pradesh                          | 2893  | 71   |
| 8.  | Post Graduate Institute of Medical Education and Research, New Delhi                      | 1044  | 101  |
| 9.  | Rajendra Institute of Medical Sciences, Ranchi  | 221   | 8    |
| 10. | Sri Devaraj Urs Academy of Higher Education and Research, Kolar, Karnataka                | 2055  | 01   |
|     | Total   | 10673 | 542  |