



ALL INDIA INSTITUTE OF SPEECH & HEARING,
MANASAGANGOTTHRI, MYSORE - 570 006

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1 Organisation and Function

1.4 Norms for discharge of functions [Section 4(1)(b)(iv)]

(i) Nature of functions/ services offered

The Institute is involved in Training, Providing clinical services, Undertaking research activities, Extension activities and Public education activities on communication disorders.

Training

The faculties are involved in conducting various short-term and long-term training programs.

They are:

- Post Doctoral /fellowship
- Ph.D & M. Sc in Audiology
- B.Sc (Speech & Hearing)/B.ASLP
- Post Graduate Diploma in Neuro Audiology
- Diploma in Hearing Aid & Earmold Technology
- Diploma in Hearing, Language and Speech Sciences (through distance mode)
- Short-term training courses
- Refresher courses / Seminars/ Workshops
- Guidance for weekly journal clubs and clinical conferences
- Electrophysiology Lab /Psychoacoustic Lab/Practical Lab (Lab teaching)
- B.S.Ed (HI)
- M.S.Ed (HI)

Clinical Services:-

The Institute offers a whole range of clinical services, to individuals starting from a few days old to elderly. The activities include prevention of speech-language assessment and therapy, hearing loss, assessment of hearing, selection and fitment of hearing devices, provision of custom ear molds and rehabilitation of the individuals with hearing impairment. In addition, referred services are being provided in the areas of otorhinolaryngology and clinical psychology.

Research

The staff of the Institute are actively involved in both basic and applied research pertaining to the communication disorders. The postgraduate, doctoral and postdoctoral level research are being carried out. In addition, faculty and staff are involved in external funded and Institute funded research projects. The research outputs are being published in both international and national journals of repute.

Public Education

Public awareness is created regarding prevention, identification and rehabilitation of communication disorders. Print and audiovisual material such as pamphlets, posters, slides, videos, and models are used for public education activities

(ii) Norms/ Standards for functions/ service delivery

The Institute is an ISO 9001- 2015 certified organization and it follows the norms and guidelines as per the ISO 9001- 2015 standards in providing education, research and clinical care services pertaining to communication disorders.

iii) The Process by Which these Services Can be Accessed

The clinical services of the Institute can be availed by making OP registration either online through the ORS Patient Portal of the Govt. of India at <https://ors.gov.in/index.html> or directly at the Institute main campus. In addition, clinical services are provided at the outreach service centres of the Institute located in various parts of Karnataka.

iv) Time Limit for Achieving the Targets

As specified in ISO Process manuals of the Institute. Vary from service to service.

v) Process of Redressal Grievances

Grievance Redressal is done within 15 days of receiving the grievance on all working days in official hours by the Public Grievance Officer of the Institute.